



**#HeartOfScranton**

**SCRANTONPA.GOV**

## **City of Scranton**

### **City Services**

Email questions or requests to [scranton311@scrantonpa.gov](mailto:scranton311@scrantonpa.gov) or call 570- 348-4101.

### **Code Enforcement**

Submit questions on non-essential work by email to [scranton311@scrantonpa.gov](mailto:scranton311@scrantonpa.gov) or call 570-348-4193.

### **Recycling**

The City Department of Public Works will continue to pick up commingle material, newspaper, and cardboard on the regular schedule. The Lackawanna County Recycling Center is not accepting comingle materials (bottles, cans, and jars) until the coronavirus crisis subsides, but the city will continue collecting them for disposal. Residents may choose to store clean commingle material until the public health crisis subsides and the recycling center resumes normal operations.

### **Taxes**

The Deadlines for the 2019 Earned Income Tax and Business Privilege and Mercantile Tax have been extended to July 15, 2020. No late penalties will be assessed for the period between April 15 and July 15.

[scranton311@scrantonpa.gov](mailto:scranton311@scrantonpa.gov)  
570-348-4101



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## **Healthcare**

Call Your Primary Care  
Provider

The Department of Health

Geisinger's Nurse Triage Line

1-877-PA-HEALTH

570-284-3657

## **Crisis Support**

Women's Resource Center

The National Suicide  
Prevention Lifeline

Crisis Text Line

Toll Free: 1-800-257-5765  
Lackawanna County: 570-346-4671

1-800-273-8255

Text TALK to 741741  
for free, anonymous  
24/7 crisis support

Substance Use Disorder Help

Disaster Distress Helpline

Veteran Crisis Line

[on.pa.gov/covid-sud](https://on.pa.gov/covid-sud)

1-800-985-5990

1-800-273-TALK  
(8255)

National Domestic Violence Hotline

Call: 1-888-799-7233

Online Chat: [www.thehotline.org](http://www.thehotline.org)

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## **Social Services**

Call 2-1-1 to get connected to social services.

SSD will provide free breakfast and free lunch to all children in the community 18 years old and under. List of schools distributing meals can be found at: <https://www.scrsd.org/>

United Neighborhood Centers is distributing meals on Mondays to local seniors who usually visit their Centers. Call their Active Older Adult Centers in West Scranton: 570-961-1592 ext. 101 or South Scranton: 570-346-2487 for more information.

Keystone Mission is providing emergency food bags. Distribution on Monday, Wednesday, and Fridays, 1:00–4:00 pm at 8 West Olive Street, Scranton, PA 18508.

St Francis Soup Kitchen 500 Penn Ave Scranton PA - distributing meals outside between 11AM-12PM.

Meals on Wheels is continuing to deliver to clients. <http://mealsonwheelsnepa.org/> (570) 346-2421

The Community Intervention Center and Saint Anthony's Shelter are open to serve the homeless population. Call 570-342-4298.

## **Neighbors Helping Neighbors**

Make masks for healthcare professionals. Instructions found at @Lackmedsoc on Facebook.com. Masks can be dropped off at your local fire station.

Daily activities may be risky for more vulnerable neighbors. Sign up to let neighbors know if you can help with essential needs like picking up groceries at [https://nextdoor.com/help\\_map/](https://nextdoor.com/help_map/)

Deliver meals with United Neighborhood Centers. Call Jessica Wallo at 570-346-0759 ext 109 for information.

Volunteer with Keystone Missions Food Distribution. Sign up at <https://www.keystonemission.org/volunteer/>

The Electric City Connection project is collecting donations to provide meals from local restaurants to low income residents. Donate at [mkt.com/scranton-tomorrow/](http://mkt.com/scranton-tomorrow/).

Scranton Spreading Cheer is connecting students and older adults in residential centers by encouraging students to send artistic greetings. Submit greetings by emailing [community@scranton.edu](mailto:community@scranton.edu).

Donations of platelets, blood, and plasma are needed. If you're able, please consider donating. Call the American Red Cross Scranton Location at (570) 207-0100 for more information on how you can help.

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### **Unemployment Benefits**

Individuals laid off due to this crisis can file for unemployment benefits. Self employed individuals are also eligible for unemployment benefits. More information can be found at [www.uc.pa.gov](http://www.uc.pa.gov). Email [uchelp@pa.gov](mailto:uchelp@pa.gov) or call 888-313-7284.

### **2020 Census - Census Day is April 1**

Every ten years the Census counts everyone living in the U.S. and it's meant to count everyone living in your home on April 1.

Why is the census so important?

The results are used to determine how much funding local communities receive for key public services like schools, health care centers, and transportation. The count also determines how many seats each state gets in Congress. State and local officials also use census counts to draw boundaries for congressional, state legislative, and school districts.

It's never been easier to respond to the census without meeting a Census Taker. Make sure your household is counted!

Respond at [my2020census.gov](http://my2020census.gov) or call 844-330-2020.

### **2020 Primary Election**

Pennsylvania's Primary Election has been moved to June 2, 2020. Register to vote and apply to vote by mail at [www.votespa.com](http://www.votespa.com).

[scranton311@scrantonpa.gov](mailto:scranton311@scrantonpa.gov)  
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## **Business Support**

Businesses with questions about current COVID-19 business closures and funding availability can get up to date information at **<https://dced.pa.gov/resources/>**.

Available loans for businesses include

- Federal SBA Economic Injury Disaster Loans
- State COVID-19 Working Capital Access Program (CWCA)
- State PIDA Low-Interest Loans

Pennsylvania Department of Health COVID-19 [information](#) for essential businesses can be found on [health.pa.gov](http://health.pa.gov).

Assistance navigating these loans is available:

- NEPA Alliance  
[www.nepa-alliance.org](http://www.nepa-alliance.org)  
570-655-5581
- The University of Scranton Small Business Development Center  
[www.scrantonsbdc.com](http://www.scrantonsbdc.com)  
[sbdc@scranton.edu](mailto:sbdc@scranton.edu)  
570-941-7588
- The Greater Scranton Chamber of Commerce  
[www.scrantonchamber.com](http://www.scrantonchamber.com)  
570-342-7711

Current loans through **Scranton's Office of Economic and Community Development** have been deferred for the month of April without penalty or interest. This consideration will continue monthly at the discretion of City Administration. Letters have gone out to all loan program participants.

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