



Tenants' Bill of Rights

As a Renter in the City of Scranton, You Have Rights!

Apartment Conditions

The right to...

- An apartment that is safe, clean, and sanitary
- Adequate heating in the winter
- Utilities that work (including hot water)
- Live without leaky roofs, exposed wires, broken locks, unsafe stairs, or insect/rodent infestations
- Request the City inspect your apartment for violations

Landlord Interactions

The right to...

- Reasonable prior notice before your landlord enters your apartment
- Pay the agreed-on rent during the entire term of your lease
- Receive either your entire security deposit back or a list of damages, costs of repair, and any remainder within 30 days of moving out
- Receive formal notices and legal proceedings in a court before you can be evicted

If you feel any of these rights are being violated, please contact your landlord, the City of Scranton Code Enforcement department at 570-348-4193, or North Penn Legal Services at 570-299-4100. You can also visit us at Scrantonpa.gov/rental for any additional information.

Contact North Penn Legal Services *Immediately* If:

- Your landlord shut off your utilities during the eviction process
- You have been discriminated against or physically or verbally harassed
- Your landlord has locked you out of your apartment without a court order