

REQUEST FOR QUALIFICATIONS

Separate sealed proposals will be received by the City Controller for the City of Scranton, 340 North Washington Avenue, Scranton, PA-18503 until 10:00 a.m. Thursday, October 21, 2021 at which time such proposals will be opened in City Council Chambers for the following:

CITY OF SCRANTON Voice over IP (VoIP) Telephone System

All proposals shall be in accordance with the Request for Qualification (RFQ) specifications which may be obtained by visiting the City of Scranton website at: www.scrantonpa.gov under the Business Tab and Open Bid Opportunities as labeled above. If you intend to submit a proposal, you are required to notify Julie Reed via email at: jreed@scrantonpa.gov. If you fail to notify the Purchasing Clerk of your intent to submit a bid, you will not receive any Addenda or answers to any questions that may be submitted by other bidders.

Six (6) copies of the proposals are to be submitted to John Murray, City Controller, 340 North Washington Ave., Scranton, Pa. 18503. Sealed envelopes containing the qualifications will be received and identified by “**City of Scranton Voice over IP (VoIP) Telephone System**” so as to arrive by the date and time specified above. If you are hand delivering the proposals, you must contact the City Controller’s Office at 570-348-4125 to come down and accept the sealed proposals upon entering City Hall. The paper copy will be the time-stamped official submission.

All qualifications **must** be accompanied by a certificate of insurance and signed affirmative action, non-segregated facilities, non-collusion, disclosure forms and a non-disclosure agreement.

If you have any questions, please contact Carl Deeley via email only at: cdeeley@scrantonpa.gov.

Lawrence D. West
Business Administrator

SECTION I INTRODUCTION

Request for Qualifications for Voice over IP (VoIP) Telephone System will be accepted by the City of Scranton (the "Customer"), Attention: John Murray, City Controller, City of Scranton, Second Floor, 340 North Washington Avenue, Scranton, PA 18503, on Thursday, October 21, 2021 at 10:00 am. The sealed proposals must be in the possession of the City Controller at that time.

Please forward any questions for clarifications via email only to Carl Deeley, IT at: cdeeley@scrantonpa.gov, with a copy to Julie Reed, Purchasing Clerk at: jreed@scrantonpa.gov.

Proposal Polices

- All submittals shall become the property of the City of Scranton and will not be returned.
- Deadline extensions will not be granted.
- Late submittals shall not be evaluated.
- The City of Scranton reserves the right to reject any or all submittals as being unresponsive to these guidelines or for failure to disclose requested information.
- The City of Scranton shall not be liable for any costs incurred by respondents in the preparation of submittals nor in costs related to any element of the selection and contract negotiation process.
- To the extent allowed by law, responses will be held in confidence by the City of Scranton.
- The proposal shall be binding until implementation. The City expects implementation will occur on a phased in basis during the 2021 fiscal year.
- Proposals not properly addressed shall not be accepted.
- The City of Scranton assumes no responsibility for improperly delivered proposals, carrier delays, or interruptions in the delivery service causing the proposal to be submitted following the deadline.
- Any proposal may be withdrawn or modified by written request of the Proposer, provided such request is received by the Business Office at the above address prior to the date and time of receipt of proposals. The request must be made formally in writing or electronically by email.
- Certain sensitive information pertaining to computer hardware, software, and networks, including administrative or technical records, which, if disclosed, would be reasonably likely to jeopardize computer security. **For valid Proposers, the City will require a Non-Disclosure Agreement to be completed by Proposer, upon receipt of which the City will provide further detail on cyber security related specifications. Failure to provide the Non-Disclosure Agreement shall result in rejection of the Proposal.**

No oral, telephonic, emailed, or faxed responses shall be considered. Any responses received after the above scheduled due date and time shall not be accepted or considered.

Documents Required with Submittal

All documents to be completed and executed by an authorized Company representative.

- Section III Scope of Services Response;
- Certificate of Insurance: All proposals submitted to the City of Scranton are **REQUIRED** to include a certificate of insurance of the prospective bidder's insurance coverage. The City **REQUIRES** the successful bidder to carry Professional Liability insurance at a minimum of

\$1,000,000 occurrence/aggregate insurance. All insurance coverages must be kept in effect during the contract period. The loss of insurance coverages could result in voiding the contract.

- Attachment A: Data Submission Document;
- Attachment B: Affirmative Action Certification;
- Attachment C: Certificate of Non-Segregated Facilities;
- Attachment D: Non-Collusion Affidavit of Prime Bidder;
- Attachment E: Disclosures Form;
- Attachment F: Non-Disclosure Agreement;

BACKGROUND AND OBJECTIVES

The City of Scranton is the largest city in Lackawanna County, Pennsylvania. Executive authority is vested in the Mayor, with City Council serving as the legislative branch. Mayor Paige Cagnetti has been in office since January 2020. The major operating departments of the City are Business Administration, City Clerk and Council, City Controller, Public Works, Fire, Human Resources, Information Technology, Law, Licensing, Inspections and Permits, Mayor's Office, Economic and Community Development, Parks and Recreation, Police, Single Tax Office, and Treasury. The City's population is approximately 80,000 and the City extends approximately 26 square miles.

The City of Scranton has embarked on and is committed to the implementation and ongoing development of a digital enterprise platform to support and provide a wide range of City services. Providing mobility to city employees will ensure that we are able to govern and maintain services safely and efficiently by accessing information and systems from anywhere. Technology resilience is mission-critical to Scranton's city operations. Our goal is to be connected across platforms, devices, and geographies.

Therefore, the City of Scranton is looking to obtain a new Voice over IP (VoIP) telephone calling system for the City of Scranton. The new VoIP telephone system will allow the city offices to be on one network allowing extension dialing throughout all city offices.

Goals & Objectives

- SERVICE: Ease of installation & onboarding. Portability of service, Public safety – emergency reroute through cell network;
- QUALITY: Reduce wait times, consistent follow-up for increased citizen satisfaction, Customization of call management;
- COST: Reduce cost & simplified billing, Standardized business network system - connect multiple communication & device types.

For more information on our organization, please visit our website at: www.scrantonpa.gov.

Overview of Current Technical Environment

- Two hundred fifty (250) users, Five hundred (500) employees;
- Windows PC environment – Desktops and Laptops (approximately 250 end points);
- Twenty Eight (28) on premise servers. A mix of both physical and virtual. Multiple VMware hosts used as virtualization platform;
- Cloud Backups;
- Public Safety Services - hardware & software 3rd party contracts;
- Police – incident data capture & storage, camera systems, evidence storage, mobile communications
- Fire – firehouse software, mobile communications
- External management of IT services
- Office 365
- Desk and Smart phones

SECTION II RFQ TIMETABLE

- The RFQ will be available to interested institutions on or after September 29, 2021.
 - All proposals are due and will be opened on Thursday, October 21, 2021 at 10:00 a.m.
- Service implementation will be scheduled to begin according to an agreed upon schedule between the City of Scranton and the winning vendor.

SECTION III SCOPE OF SERVICES

Contracts will be awarded on a “Best Value” bases. To be considered the following information MUST be included with your proposal:

A. Vendor Background

1. A brief description of the Vendor’s background and organizational history;
2. A statement of how long the Vendor has been performing the services required by this RFQ;
3. Identify the location of headquarters, technical support, and field offices;
4. Identify the location of the office which would service the City;
5. Provide proof of the company’s fiscal viability (e.g., financial statements or a letter from an auditor);
6. Service hours of operation, availability for afterhours support broken down by night, weekend & holidays;[If Available]
7. Identify the years the system being offered has been released;
8. Provide information about the team that would be servicing our account;
9. Describe the Vendor’s experience integrating with Microsoft 365.

B. Technical Specifications

Vendors should provide an answer to all technical specification questions.

1. General Requirements

a. Please provide product descriptions and brochures for the proposed business telephone system, voice mail system, telephone sets, attendant consoles, and other related equipment.

2. System Requirements and Architecture

a. **Scalability** - Describe the scalability of the product.

b. **Station Configuration Flexibility** – Confirm the proposed system’s support for all the following types of telephones: IP, digital, analog, wireless, and SIP endpoints.

c. **Hearing Aid Compatible** – All proposed station equipment must comply with hearing aid compatibility regulations. Describe the attributes of the proposed system and telephone sets as it relates to this.

d. **System Architecture and Design** - Describe the proposed system design and space required. What is the maximum user capacity of the proposed IP communications system?

3. System Administration

a. **Administration** – Provide a detailed description of the configuration and management tools available on the proposed system.

b. **Tracing and Reporting** – The telephone system must allow assigning authorization codes to individuals, projects, and customers to charge expenses directly to the appropriate departments and to control access to facilities beyond normal class of service restrictions. Can the proposed telephone system track calls and provide reporting for individual extensions?

c. Administrative Interface – Describe the administrative interface. The City is looking for a proposed solution with a web portal through which users can manage voicemails, contact lists, extensions, reporting, and more.

d. Financials - Does your solution provide basic call reporting for billing and accounting purposes?

e. Reporting Tool – Please describe the proposed system’s reporting tool capabilities.

4. Voice over Internet Protocol (VoIP) Features

a. Voice Communication Features – Provide an overview list of voice communication features available on the proposed system. The list should include at a minimum PBX functionality, number of extensions supported, types of telephones supported, conferencing capacities, and call routing.

b. Data Communication Features – Provide an overview list of data communication features available on the proposed system. The list should include at a minimum firewall capability, routing and addressing protocols, and remote access.

c. Virtual Private Network (VPN) – Is a VPN required to support remote IP telephone communication via the private IP network or the Internet? What is gained/lost by using a VPN?

d. IP Protocols Supported - Which IP protocols do the proposed system use with its IP telephones?

e. Softphone Capabilities – Can the system provide softphone extensions that reside on our employees’ personal computers? Do these extensions provide an equal or better level of functionality as the proposed hardware station equipment?

f. Smartphone & Tablet Capabilities – Does the proposed system should have the ability to be used/accessed from a smartphone and/or a tablet device?

g. VOIP Network Readiness Assessment – Describe any network readiness assessment required or recommended to make sure our network will handle the addition of voice traffic over the IP data network. Do you provide this service?

h. Caller ID – Does the proposed system provide Caller ID?

5. Functionality

a. Call Forwarding – Can station users to forward incoming calls to another phone of their choice based on busy, no answer, and all calls conditions?

b. Pickup and Hunt Groups – Describe the use of Pickup and Hunt groups in the proposed system. Does the system allow station users to answer calls intended for other stations within a common call pickup group?

c. Call Transfers – Can station users of the system transfer a call in-progress to an internal extension or external number without attendant intervention?

d. Queues – Please describe the call queuing functionality of the proposed system. Additionally, can the system announce the user’s position in the queue? Can users leave a message instead of waiting in a queue?

e. Wait Time - Can the proposed system announce the estimated wait time?

f. Auto Attendant – Automatic greeting for callers with call routing based on business hours.

g. Stored Numbers – The proposed system must have the ability to store a list of frequently called numbers and make those available on a system wide basis to station users.

h. Single Number Reach – Can your solution simultaneously ring a user’s IP desk phone, mobile phone, and other user-defined devices? Describe the capability.

i. Transcription – Please describe the transcription capability for calls and voicemails.

j. Recording - Please describe the call recording capability for calls and, if applicable, video conferencing

k. Video conference-Does the proposed system come with video conferencing features? If so, please describe and indicate the maximum number of simultaneous parties that may be included in a video conference call with a minimum loss of call quality.

l. Phone Conference-The proposed system must provide the ability to initiate a conference call with a minimum of five (5) additional parties. Please indicate the maximum number of simultaneous parties that may be included in a conference call with a minimum loss of audio call quality.

6. Voicemail and Fax Systems

- a. **User Interface** - Does your solution provide a single-user interface for voicemail and fax messages? Describe the solution or unified communication capabilities of the system.
- b. **Voicemail Architecture** - Describe the architecture of the proposed voicemail solution, including how voicemail is accessed by users from their extension remotely, from their mobile devices and from their desktop computer.
- c. **Notification** - How are users notified of new voicemail messages or faxes?
- d. **Mobile Access** - Does your solution offer a mobile access?
- e. **Users** - How many users are supported by the proposed voicemail system?
- f. **Out-of-Office** – Please describe the proposed system’s out-of-office reply options.

7. Station Hardware

- a. **Supported Stations** - Describe the supported station IP/digital phones for your system.
- b. **Headsets** – What kinds of headsets are compatible with the proposed system?

8. System Reliability

- a. **Voice Reliability**- How does the system provide reliability for voice services? Explain how it avoids any single point of failure (single site as well as multi-site).
- b. **Redundancy**- For redundancy purposes, where are copies of the firmware and configurations stored on the proposed system?
- c. **Version Control** – Please describe the proposed system’s process to support software release version control.

9. Security

- a. **Passwords and Access Authorization Levels** - Describe the administrative user access levels of various capabilities to restrict administration access and the flexible password configuration parameters (e.g., password length, aging, complexity).
- b. **Secure Access** - Describe the mechanisms utilized to ensure secure access, including authentication, permissions levels, secure web capabilities, session/history logs for access and changes, invalid access attempt settings, tracking and lockout capabilities.

C. Vendor Qualifications & Onboarding.

- Describe Vendor’s familiarity with public sector Voice over IP (VoIP) Telephone Systems and associated business processes, and experience with the requirements of the State of Pennsylvania.
- Identify Vendor’s existing client base including the number of existing clients using the version / release of the software being proposed. Clearly identify the number of Pennsylvania public agency installations and total public agency installations.
- Describe the process and timeline for onboarding.

D. References:

- Vendors must provide at least 3 references - similar size and complexity to the City is preferred:
- Name and contact information (i.e., name, title, address, phone, and email);
- Brief description of services provided.

E. Costs

- State the one-time total cost for Implementation / Professional Services – include any hourly rates for services outside the contract terms.
- State the fixed monthly fee on an annual basis for the following services – include any hourly rates for services outside the contract terms.

- If the total cost includes user licenses, calculate the cost for 250 users as well as the cost for additional users after this amount. The fee proposal shall be a firm and final amount including the costs and expenses for all anticipated services. The City will evaluate proposals based on the “Total Cost to Implement (TCI)” and the “Total Cost to Operate (TCO)”. TCI will include all costs required for a successful implementation. The TCO will be calculated based on TCI plus five years of annual maintenance fees.

F. Additional Services – Optional

- Any additional services that were not identified in this RFQ but that the Proposer recommends that the City consider. Include a description of the features and functions of each.

**SECTION IV
SELECTION**

Proposal Evaluation

The award will be based upon the proposal that is determined to be in the best interest of the City’s future, not necessarily the lowest cost proposal. Responses to this RFQ will be evaluated according to the following criteria:

1. Clarity of proposal, and responsiveness of proposal in conformance with instructions, conditions, and format contained herein;
2. Ability to meet technical requirements;
3. Cost and quality of services;
4. Reference checks.

**SECTION V
TERMS & CONDITIONS**

Please be aware that this is a request for professional services, and not solely a pricing bid. The terms and conditions of this proposal process are as follows:

1. The City of Scranton reserves the right to reject any or all RFQs.
2. The City of Scranton may waive any irregularities or informalities and select the best RFQ in the opinion of the City.
3. The City of Scranton may render the quote invalid due to unauthorized modifications of specification forms or terms.
4. The City further reserves the right to consider the overall responsiveness to the requirements of this request.
5. The City of Scranton is not obligated to accept the lowest cost proposal.

****SECTION VI
WAIVER OF FORMALITIES**

The City of Scranton reserves the right to waive any formalities applicable to any provisions contained within the Request for Qualifications– Voice over IP (VoIP) Telephone System.

BIDDER’S ETHICS AND COLLUSION

Collusive Bidding: Any business entity that submits more than one proposal in such a manner as to make it appear that one of the proposals submitted is competitive with that of a different bidder, or any two or more companies that agree to fix their respective proposals in such a manner as to be awarded the contract shall be disqualified from further consideration of award of this contract and shall be subject to any applicable penalties under the law.

Bribery: Any company that attempts to influence a City official to award this contract to such bidder’s business by promising to provide or by providing to such City official any gratuity, entertainment, commission or any other gift, in exchange for a promise to award the contract to such institution shall be disqualified from further consideration of award of this contract and shall be subject to any applicable penalties under the law.

Conflict of Interest: Any business that knows of any City official having a material direct or indirect financial interest in such bidder’s institution shall be required to submit a written statement, along with the Form of Proposal, detailing such interest. Failure to disclose a known such financial interest shall result in the businesses disqualification from further consideration of award of this contract.

**ATTACHMENT A
DATA SUBMISSION DOCUMENT**

THIS PROPOSAL, WHICH INCLUDES RESPONSE TO SECTION III, CERTIFICATE OF INSURANCE, AND ATTACHMENTS A, B, C, D, E, AND F, MUST BE RECEIVED IN THE OFFICE OF THE CITY CONTROLLER IN A SEALED ENVELOPE NO LATER THAN

10:00 a.m.

October 21, 2021

TO THE ATTENTION OF:

John Murray
City Controller
City of Scranton
340 North Washington Avenue
2nd Floor
Scranton, PA 18503

NAME OF BUSINESS: _____

CONTACT PERSON: _____

STREET ADDRESS: _____

CITY/STATE/ZIP: _____

TELEPHONE NUMBER: _____

FAX NUMBER: _____

EMAIL ADDRESS: _____

City of Scranton
RFQ Voice over IP (VoIP) Telephone System

- Attachment B: Affirmative Action Certification
- Attachment C: Certificate of Non-Segregated Facilities
- Attachment D: Non-Collusion Affidavit of Prime Bidder
- Attachment E: Disclosures Form
- Attachment F: Non-Disclosure Agreement

Attachment B. Affirmative Action Certification

During the term of this contract, Bidder agrees as follows:

- (1) Bidder shall not discriminate against any employee, applicant for employment, independent contractor or any other person because of race, color, religious creed, ancestry, national origin, age, sex or handicap. Bidder shall take affirmative action to insure that applicants are employed, and that employees or agents are treated during employment, without regard to their race, color, religious creed, ancestry, national origin, age, sex or handicap. Such affirmative action shall include, but is not limited to the following: employment, upgrading, demotion or transfer; recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training. Bidder shall post in conspicuous places, available to employees, agents, applicants for employment, and other persons, a notice to be provided by the contracting agency setting forth the provision of this affirmative action certification.
- (2) Bidder shall, in advertisements or requests for employment placed by it or on its behalf, state all qualified applicants will received consideration for employment without regard to race, color, religious creed, ancestry, national origin, age, sex or handicap.
- (3) Bidder shall send each labor union or workers' representative with which it has a collective bargaining agreement to other contract or understanding, a notice advising said labor union or worker's representative of its commitment to this affirmative action certification. Similar notice shall be sent to every other source of recruitment regularly utilized by bidder.
- (4) It shall be no defense to a finding of noncompliance with this affirmative action certification that bidder has delegated some of its employment practices to any union, training program, or other source of recruitment which prevents it from meeting its obligations. However, if the evidence indicates that the bidder was not on notice of the third-party discrimination or made a good faith effort to correct it; such a factor shall be considered in mitigation in determining appropriate sanctions.
- (5) Where the practices of a union or of any training program or other source of recruitment will result in the exclusion of minority group persons, so bidder will be unable to meet its obligations under this affirmative action certification, bidder shall then employ and fill vacancies through other affirmative action employment procedures.
- (6) Bidder shall comply with all state and federal laws prohibiting discrimination in hiring or employment opportunities. In the event of bidder's noncompliance with affirmative action certification of this contract or with any such laws, this contract may be terminated or suspended, in whole or in part, and bidder may be declared temporarily ineligible for further City of Scranton contracts, and other sanctions may be imposed and remedies invoked.
- (7) Bidder shall furnish all necessary employment documents and records to, and permit access to its books, records, and accounts by, the City of Scranton Department of Business Administration, for purposes of investigation to ascertain Compliance with the provision of this certification. If bidder does not possess documents or records reflecting the necessary information requested, it shall

furnish such information on reporting forms supplied by the City of Scranton Department of Business Administration.

- (8) Bidder shall actively recruit minority subcontractors or subcontractors with substantial minority representation among their employees.
- (9) Bidder shall include the provisions of this affirmative action certification in every subcontract, so that such provisions will be binding upon each subcontractor.
- (10) Bidder's obligations under this clause are limited to the bidder's facilities within Pennsylvania, or where the contract is for purchase of goods manufactured outside of Pennsylvania, the facilities at which such goods are actually produced.

DATE: _____

(Name of Bidder)

BY _____

TITLE _____

Attachment C. Certificate of Non-Segregated Facilities

The bidder certifies that he does not maintain or provide for his employees and segregated facilities at any of his establishments, and that he does not permit his employees to perform their services at any location under his control where segregated facilities are maintained. The Bidder certifies further that he will not maintain or provide for his employees any segregated facilities at any of his establishments, and that he does not permit his employees to perform their services at any location under his control where segregated facilities are maintained. The Bidder agrees that a breach of this certification will be a violation of the Equal opportunity clause in any contract resulting from acceptance of his bid. As used in this certification, the term "segregated Facilities," means any waiting rooms, work areas, restrooms and washrooms, restaurants and other eating areas, time clocks, locker rooms and other storage or dressing areas, parking lots, drinking fountains, recreation or entertainment areas, transportation, and housing directive or are in fact segregated on the basis of race, color, religion, or national origin, because of habit, local custom, or otherwise. The Bidder agrees that (except where he has obtained identical certifications from proposal sub-contractors for specific time periods) he will obtain identical certifications from proposed sub-contractors prior to the award of sub-contracts exceeding \$10,000 which are not exempt from the provisions of the Equal Opportunity clause, and that he will retain such certification in his files.

NOTE: The penalty for making false statements in offers is prescribed in 18 U.S.C. §1001.

DATE: _____

(Name of Bidder)

BY _____

TITLE _____

Attachment D. Non-Collusion Affidavit of Prime Bidder

STATE OF _____
COUNTY OF _____

_____, being first duly sworn, deposes and says that:

1. He is _____
(Owner, partner, officer, representative or agent)

of _____, the Bidder that has submitted the bid;

2. He is fully informed respecting the preparation and contents of the attached Bid and of all pertinent circumstances respecting such Bid;
3. Such Bid is genuine and is not a collusive or sham Bid;
4. Neither the said Bidder nor any of its officers, partners, owners, agents, Representatives, employees or parties in interest, including this affiant, has in any way colluded, conspired, connived or agreed, directly or indirectly with any other Bidder, firm or person to submit a collusive or sham Bid in connection with the Contract for which the attached Bid has been submitted or to refrain from bidding in connection with such Contract, or has in any manner, directly or indirectly, sought by agreement or collusion or communication or conference with any other Bidder, or to Bidder, or to secure through any collusion, conspiracy, connivance or unlawful agreement any advantage against the City of Scranton (Local Public Agency) or any person interested in the proposed Contract; and;
5. The price or prices quoted in the attached Bid are fair and proper and are not tainted by any collusion, conspiracy, connivance or unlawful agreement on the part of the bidder or any of its agents, representatives, owners, employees or parties in interest, including this affiant.

Non-Collusion Affidavit
Signature Page

Signed _____

(TITLE)

SUBSCRIBED AND SWORN TO BEFORE ME

THIS _____ DAY OF _____
_____, 20_____

(TITLE)

MY COMMISSION EXPIRES _____
_____, 20_____

Attachment E. Disclosures by Current Contractors

1. Provide the names and titles of all individuals providing professional services to the City of including advisors and subcontractors, if any. After each name, please provide the responsibilities of that person with regard to the professional services provided to the City of Scranton.
 - List the names of any of the above individuals who are current or former officials or employees of the City of Scranton and their position;
 - List the names of any of the above individuals who has been a registered federal or state lobbyist and the date of the most recent renewal/registration.
2. Since January 1, 2011, have any of the individuals identified in paragraph two above been employed by the City of Scranton. If yes, please identify the individual by his/her name and position with the City of Scranton and dates of employment.
3. Since January 1, 2011, has the Contractor employed paid compensation to a third party intermediary, agent, or lobbyist to directly or indirectly communicate with any individual on the list of municipal officials in connection with any transaction or investment involving the Contractor and the City of Scranton. This question does not apply to any officer or employee of the Contractor who is acting within the scope of the Contractor's standard professional duties on behalf of the Contractor including the actual provision of legal, accounting, engineering, real estate, or other professional advice, services or assistance pursuant to its professional services contract with the City of Scranton.
4. Since January 1, 2011 has any agent, officer, director, or employee of the Contractor solicited a third party to make a political contribution to any municipal official or candidate for municipal office in the City of Scranton or to the political party or political committee for whom the solicitation was made. If yes, please identify the agent, officer, director, or employee who made the solicitation; the individual or individuals who were solicited, and the municipal officers, candidates, political party, or political committee for whom the solicitation was made.
5. Since January 1, 2011, has the contractor made any Contribution to a municipal official or candidate for municipal office in the City of Scranton. If yes, please identify the recipient, the amount, and the date of the contribution.
6. Does the Contractor have a direct financial, commercial, or business relationships with any individual on the List of Municipal Officials. With regard to every municipal official for which the answer is yes, identify that individual and provide a detailed written description of that relationship.
7. Since January 1, 2011, has the Contractor conferred any gift of more than nominal value to any individual on the List of Municipal Officials. A gift includes money, services, loans, travel, and entertainment, at value or discounted value. With regard to every municipal official for which the answer is yes, identify the recipient, the gift, and the date it was conferred.
8. Did the Contractor make political contributions the meet all of the following four criteria: (i) The contribution was made at any time since January 1, 2011; (ii) the contribution was made by an officer, director, executive-level employee, or owner of at least five percent (5%) of the Contractor; (iii) the amount of the contribution was at least \$500.00 in the form of either a single contribution by an officer, director, executive-level employee or owner of at least five percent (5%) or the aggregate of all contributions by all officers, directors, executive-level employees, and owners of at least five percent (5%) and (iv) the contribution was made to a candidate for any public office in the Commonwealth of Pennsylvania or to an individual who holds that office, or to a political committee

of a candidate for public office in the Commonwealth of Pennsylvania or of an individual who holds that office. If yes, then the Contractor shall provide the following information: the name and address of the contributor, the contributor's relationship to the Contractor, the name and office or position of each recipient, the amount of the contribution, and the date of the contribution.

9. Regarding the provision of professional services to the City of Scranton, are you aware of any conflicts of interest, whether apparent, potential, or actual, with respect to any officer, director, or employee of the Contractor and officials or employees of the City of Scranton. If yes, please provide a detailed written explanation of the circumstances which you believe provide a basis to conclude that an apparent, potential, or actual conflict of interest may exist.
10. Please provide the name(s) and person(s) completing this form. One of the individuals identified by the Contractor in paragraph two must participate in completing this form and must sign the verification statement below.

VERIFICATION

I, _____, hereby state that I am _____
for _____, and am authorized to make this verification.

I verify that the facts set forth in the foregoing Act 44 Disclosure Form for entities providing professional services to the City of Scranton are true and correct to the best of my knowledge, information, and belief. I understand that false statements herein are made subject to penalties of 18 P.A.C.S section 4904 relating to unsworn falsification to authorities.

Signed: _____

Date: _____

Attachment F.

Confidentiality and Non-Disclosure Agreement

This Confidentiality and Non-Disclosure Agreement ("Agreement") dated _____, 2021, is made between _____, (hereinafter "Proposer") with a principle business address of _____ and - **THE CITY OF SCRANTON** ("City"), with a principal business address of 340 North Washington Ave., Scranton PA 18503.

WHEREAS, Proposer will submit a Proposal to the City's RFQ for a VoIP System; and

WHEREAS, Proposer shall, in the aforesaid submission of a Proposal, have access to confidential and/or legally protected information of City ("Confidential Information") regarding information about the City's current technology-based resources and systems, as well as its anticipated needs, and possibly also including but not limited to information about the City's cyber security;

ACCORDINGLY, Proposer and City agree as follows:

A. The term "Confidential Information" as used in this Agreement means and includes, but is not limited to, information, items and materials that are non-public, confidential in nature concerning the following: information regarding the City's current technology-based resources, systems, and cyber security, and all documentation, reports and data relating to the foregoing, whether in print or electronic format. City is willing to furnish such information to Proposer only for the purpose of submitting a proposal for professional services and pursuant to the terms of this Agreement. Proposer will hold all Confidential Information in strict confidence, and shall not disclose or divulge Confidential Information, either directly or indirectly, to others unless first authorized to do so in writing by City, and in accordance with this Agreement. As a condition to the furnishing of such information, Proposer agrees that any non-public information furnished to Proposer in the subject Proposal process, whether before or after the date of this Agreement, together with the applicable portions of any reports, analyses, compilations, memoranda, notes and any other writings or electronic media prepared by Proposer that contain or are based upon such information (collectively, the "Confidential Information"), will be treated confidentially, will not be disclosed and will not be used by Proposer other than solely for the purpose of submitting a Proposal; *provided, however*, that (i) disclosure of Confidential Information may be made if City consents in writing, (ii) disclosure of Confidential Information may be made to the extent otherwise permitted by this Agreement, and (iii) certain Confidential Information, identified and agreed to in advance by City may, where Proposer's normal role is service in a Union representational capacity, be disclosed in summary form to officers of Proposer's local union for the purpose of explaining the Proposal process (it being explicitly understood and agreed that Proposer will in that case cause said officers of the local union/s represented by Proposer to agree in writing to treat such information confidentially and in accordance with the terms hereof), provided that neither Proposer nor the party receiving the information ("Recipient") shall be permitted to use the Confidential Information or otherwise violate this Agreement in so doing.

Proposer agrees to be responsible for any breach of this Agreement by him/her/it or by any Recipient (it being understood that such responsibility shall be in addition to and not by way of limitation of any right or remedy City may have against Proposer or any Recipient with respect to any such breach).

B. Proposer will hold all Confidential Information in strict confidence, and shall not disclose or divulge any Confidential Information, either directly or indirectly, to others unless first authorized to do so in writing by City. Proposer may disclose Confidential Information only if and to the extent that such disclosure is required by court order or applicable law, provided that Proposer immediately notifies City and provides City a reasonable opportunity to review any disclosure before it is made, and to seek a protective order or other appropriate remedy to the extent it is available. In the event a protective order or other remedy is not obtained, or City waives compliance with the provisions in this Section B., Proposer may disclose only the portion of the Confidential Information which is legally required to be disclosed, and only to the extent, upon the advice of counsel, that such disclosure is required to be made in order to avoid violating (i) federal or state laws or (ii) an order of any court or governmental agency or, and in any event only after giving as much notice to City as is practicable under the circumstances.

C. Confidential Information does not include information that is or becomes available to Proposer on a non-confidential basis from a source other than City, provided that the source is not known by Proposer to be bound by a confidentiality agreement, or information which is generally known or available to the public (unless it became generally known through an act of or failure to act by Proposer, in which case it shall remain Confidential Information).

D. In compliance with the Defend Trade Secrets Act of 2018, Proposer shall not be subject to criminal or civil liability under federal or state law for (1) directly or indirectly disclosing a trade secret, in confidence, to a federal, state or local government official, or to an attorney, for the sole purpose of reporting or investigating a suspected violation of law; or (2) disclosing a trade secret in a complaint or other document filed in a lawsuit or other proceeding, if such filing is made under seal. Additionally, if Proposer files a lawsuit for retaliation against City for reporting a suspected violation of law, Proposer may disclose a trade secret to her/his attorney and use the trade secret information in the court proceeding, if Proposer (1) files any document containing the trade secret under seal; and (2) does not disclose the trade secret, except pursuant to a court order.

E. Proposer will not reproduce Confidential Information, nor use Confidential Information commercially or for any purpose other than the performance of its Proposal for services for City. City reserves the right to pursue legal action, including referral to law enforcement authorities if appropriate, if Proposer provides or distributes Confidential Information or trade secrets, in print or electronic form, to any third party without prior authorization from City's Business Administrator.

F. Proposer will, upon the request, or upon termination of any resulting contractual relationship with City, deliver to City all Confidential Information of Proposer's possession, whether in print or electronic form. If Proposer has not returned all print and electronic copies of City's Confidential Information in his/her possession within 48 hours of the termination of Proposer's provision of consulting services to City, City reserves the right to pursue appropriate

legal action, including referral to law enforcement authorities if appropriate, to protect its Confidential Information.

G. This Agreement contains the entire agreement between the parties concerning the subject matter hereof, and no amendment or modification of this Agreement or waiver of the terms and conditions hereof will be binding unless approved in writing by the parties hereto. Neither this Agreement nor any of the rights, interests or obligations of either party hereunder may be assigned by either of the parties hereto without the prior written consent of the other party. Any purported assignment in contravention of this provision shall be null and void. This Agreement may be executed in one or more counterparts. In the event any court shall determine that any provision of this Agreement is invalid, such determination shall not affect the validity of any other provision of this Agreement, which shall remain in full force and effect and shall be construed so as to be valid under applicable law.

H. This Agreement shall be governed by, and construed in accordance with, the laws of the Commonwealth of Pennsylvania.

WHEREFORE, intending to be legally bound, Proposer and City have entered into this Confidentiality and Non-Disclosure Agreement as of the date set forth above.

CITY OF SCRANTON

Proposer:

[Name, Title]

[Name, Title]

DATE: _____

DATE: _____

Julie Reed

From: legals legals <legals@timeshamrock.com>
Sent: Wednesday, September 29, 2021 3:03 PM
To: Julie Reed
Subject: Re: City of Scranton RFQ

Julie:

Yes, I can run this on Friday & Saturday, Oct. 1 & 2.

Have a great day!!

Sharon Venturi
Legal Clerk

On Wed, Sep 29, 2021 at 2:41 PM Julie Reed <jreed@scrantonpa.gov> wrote:

Hi Sharon, Can this be advertised Friday 10-1 and Saturday 10-2? Let me know.

From: Papercut <Papercut@scrantonpa.gov>
Sent: Wednesday, September 29, 2021 2:36 PM
To: Julie Reed <jreed@scrantonpa.gov>
Subject: Your scan (Scan to My Email)

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Sharon Venturi
Legal Clerk
Scranton Times-Tribune
Pottsville Republican-Herald
Wyoming County Examiner
The Valley Advantage
570-348-9100 Ext. 5270

All credit card payments include a \$4.00 processing fee, added to the total amount of the ad.

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